

# Meet your Jetpack.

verizon✓

MiFi 8800L

# About your Jetpack



NOTE: Devices and software are constantly evolving - the screen images and icons you see here are for reference only.







**WARNING!** Only use an approved charger to charge your Jetpack.



NOTE: An adapter may be needed to connect devices for Universal Charging and MiFi Share. Adapter sold separately.

## Operation status

Operations		
Power button	Power on/off	Press and turn your J
	Display wake-up	Press and display.
Battery Charge Colors		
	Black	The battery
	Red	The battery down unless
	Black	The Jetpac charging.
	Black	The Jetpac

## Actions

hold the **Power** button for 3 seconds to  
etpack on and off.

release the **Power** button to wake up the

## Status

y is fully charged.

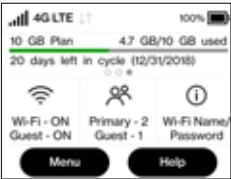
y is critically low and the Jetpack will shut  
ss the battery is connected to the charger.

ck is connected to an AC charger and










ck is connected via USB and charging.

# Device display

## Screen



## Status indicators

	Home
	Network Signal Strength
	Data moving between the mobile network and your Jetpack
	Roaming
	Unread messages
	Jetpack's Wi-Fi network
	Connected devices
	USB tethered
	Battery charge

# Setting up your Jetpack

Your Jetpack comes with the SIM card and battery pre-installed.

## **Turning your Jetpack on/off**

To turn your Jetpack on, press and hold the **Power** button.

To turn it off, press and hold the **Power** button until you see the Powering off screen. Then select **Shutdown** and tap **OK**.

Press and release the **Power** button to wake up the display.

## **System requirements**

Any device with Wi-Fi capability and an Internet browser .

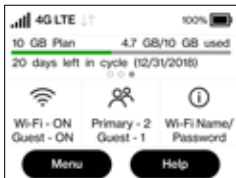
Your Jetpack is compatible with all major operating systems and the latest versions of browsers.



## Finding the Wi-Fi name and password

Just tap **Wi-Fi Name/Password** on the **Home** screen.

The information for your Jetpack's primary network will be shown. Swipe left to see the info for your guest network.



**Important:** The default Admin password is the same as the primary network's default. To change either password, sign in to the Jetpack Admin website (see **Accessing advanced settings**).

## Connecting to the internet

On your device, open the list of available Wi-Fi networks. Select the Jetpack's primary or guest network and enter the password.

## **Managing Wi-Fi networks and connections**

Your Jetpack has 2 Wi-Fi networks, primary and guest, and lets you connect up to 15 Wi-Fi capable devices. For added security, share your guest network instead of your primary network.

The guest network is off by default. You can turn it on from either the Jetpack or the Admin website by assigning it a band in **Wi-Fi Settings > Band Selection**. (See **Accessing advanced settings**).

## **Universal charging**

The universal charging port allows you to charge external devices, such as smartphones and tablets.

To charge an external device using the Jetpack:

1. Turn on the Jetpack.
2. Connect your device to a USB cable and plug the cable into the USB-C port.
- 3 On your Jetpack, select **Charge connected device**.

## **Accessing advanced settings**

You can access advanced settings and manage your Jetpack from the Admin website:

1. Connect your Wi-Fi-capable device to the Jetpack's primary network (see **Connecting to the internet**).
2. Open a web browser on your connected device and enter **http://My.Jetpack** or **http://192.168.1.1**.
3. Sign in with the Jetpack Admin password. When you first get your Jetpack, this will be the same as your primary network's password. (See **Finding the Wi-Fi name and password**.)

## **Monitoring data usage**

You can monitor your Jetpack's data usage and set up usage alerts through your My Verizon account at **verizon.com/MyVerizon**.

You can also see current usage details on your Jetpack Home screen, or by tapping the Data Usage icon, or by tapping **Menu > Data Usage**.

## Resetting your Jetpack

You can reset your Jetpack to factory settings from the Jetpack or from the Admin website.

NOTE: Resetting your Jetpack will disconnect devices and reset network names and passwords.

To reset from the Jetpack:

1. Make sure your Jetpack is on.
2. Remove the battery cover from the back of your Jetpack.
3. Insert an unfolded paper clip into the **Reset** hole and press until the Jetpack screen shows **MiFi Resetting**.



To reset from the Admin website, go to **Jetpack Settings > Backup and Restore**.

# Support & more



## **My Verizon mobile app**

Manage your account, track your usage, edit account information, pay your bill and more.



## **Get help using your Jetpack**

Use your Help app to get assistance right from your Jetpack.



From your computer, visit **[verizonwireless.com/Support](https://www.verizonwireless.com/Support)**.



## **Customer service**

Call **800.922.0204**

Twitter **@VZWSupport**



## **More information**

To access a User Guide, go to **[verizonwireless.com/Support](https://www.verizonwireless.com/Support)** and find your device. Or, from the Jetpack Admin website, select **My Jetpack Home > Help & Support > Device Support Page & User Guide**.

# Additional information

## **Your wireless device and third-party services**

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this wireless device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this wireless device or any non-Verizon Wireless applications, services and products including any personal information you choose to use, submit or share with others. It is recommended that you use the available encryption options for added security when provisioning your device for use as a Wi-Fi gateway. See your user manual for details. Specific third-party terms and conditions, terms of use, and privacy policies shall apply. Please review carefully all applicable terms and conditions and policies prior to using this wireless device and any associated application, product or service.