

# MiFi PRO M4

*Mobile hotspot*




















# About your MiFi PRO M4

The Inseego MiFi PRO M4 is an enterprise-grade 5G mobile hotspot designed to ensure business continuity, strengthen security, and reduce operational risk, anywhere work happens. Built for business-critical use, it delivers secure, reliable, and centrally managed connectivity that helps maintain productivity, protect sensitive data, and support IT governance.



## Status indicators and icons

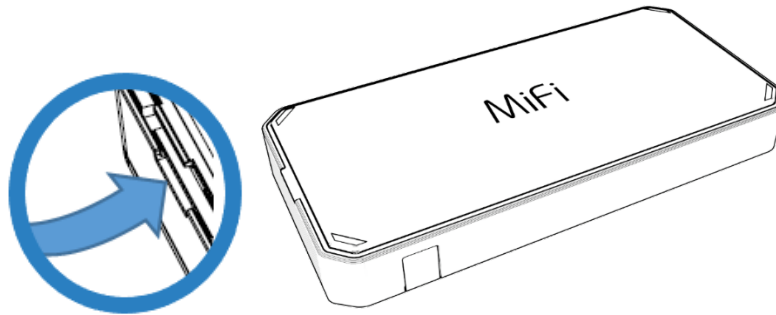
	Home
	Network signal strength
	Data transferring between mobile network and MiFi
	Unread messages
	MiFi Wi-Fi network
	Connected devices
	Information
	Multiple screens
	Battery fully charged
	Battery critically low and MiFi will shut down unless charged
	MiFi is charging
	MiFi in Battery Preservation Mode
	No SIM detected
	SIM locked
	SIM error
	Ethernet port enabled
	Ethernet port disabled

# Setting up your MiFi

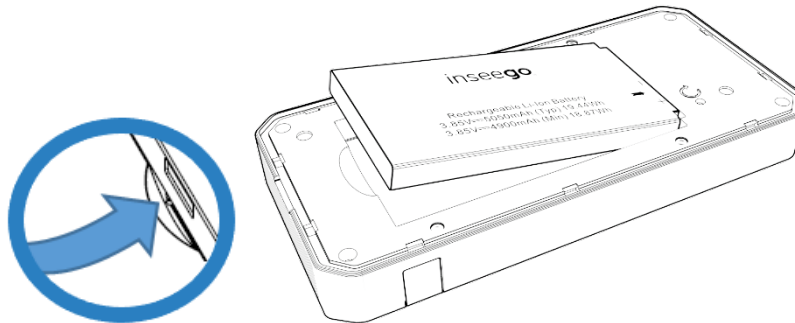
## Step one: Install a SIM card

**NOTE:** Your MiFi may have come with a pre-installed SIM card.

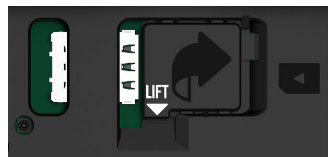
- Lift the tab at the edge of the battery cover and remove the cover.



- Remove the battery from the battery well.



- Lift the SIM access tab from underneath the white arrow and move it to the right.



**NOTE:** The MiFi PRO M4 supports only Nano SIM cards.

- Slide the SIM card into the slot notch first, with the contact points facing down.



- Close the SIM access tab, place the battery in the battery compartment and replace the cover. The SIM card **MUST** remain in the SIM card slot when in use.

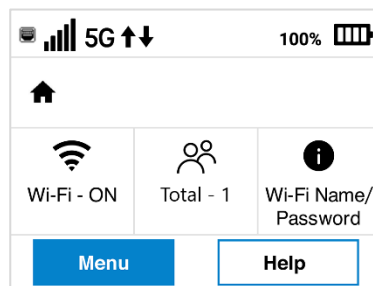
## Step two: Turn your MiFi on/off

**Important:** Before you use your MiFi, charge the battery to ensure a full initial charge.

- **Turn on your MiFi:** Press and hold the power button for three seconds.
- **Wake your MiFi:** The touchscreen sleeps to reserve battery power. To wake it, press and release the power button.
- **Turn off your MiFi:** Press and hold the power button for three seconds until you see the Power Off screen, then select **Shutdown**.

## Step three: Find your Wi-Fi name and password

- Tap **Wi-Fi Name/Password** on the Home screen.



The name and password for your MiFi primary network is shown. Swipe left to see the guest network credentials.

**NOTE:** To change Wi-Fi passwords, sign in to the MiFi admin web UI (see Admin web UI on page 6) and navigate to the **Network > Wi-Fi** page.

## Step four: Connect to the internet

Any device with Wi-Fi capability can connect to your MiFi. You can also connect via USB or Ethernet.

**NOTE:** Wi-Fi and wired devices can connect simultaneously.

- On your Wi-Fi capable device, open the list of available Wi-Fi networks. Select the MiFi primary or guest network and enter the password.

# Managing your MiFi

## Setting up a guest network

Your MiFi has two Wi-Fi networks, primary and guest, and lets you connect up to 50 Wi-Fi capable devices. For added security, share your guest network instead of your primary network.

The guest network is off by default. You can turn it on from the touchscreen or the admin web UI by assigning a band. On the touchscreen home page, click the **Wi-Fi icon** and select **Band Selection**. On the web UI, go to **Network > Wi-Fi**.

## Battery preservation mode

When your MiFi has charged for more than 16 hours straight, it enters Battery Preservation Mode and the battery level is maintained between 70% and 80%. This helps prevent overcharging and preserves the integrity of your battery.

You can disable Battery Preservation Mode on the touchscreen (**Menu > Settings**), or on the admin web UI (**Administration > Preferences**).

## Monitoring and managing your MiFi

You can use the following options to monitor and manage your MiFi.

### MiFi touchscreen

View and customize most MiFi settings directly on the MiFi touchscreen.

### Admin web UI

Access basic and advanced MiFi settings using the admin web UI. On a computer or browser-supported device connected to your MiFi, open any web browser and go to <http://192.168.1.1>, [my.inseego.com](http://my.inseego.com), or [my.mifi.com](http://my.mifi.com). To find the admin password, tap **Help > Admin Website** on the touchscreen.

### Inseego Connect™

Inseego Connect is a multi-tiered device management platform that allows you to deploy, monitor, and manage Inseego IoT devices remotely. To learn more about the benefits of Inseego Connect, go to <https://inseego.com/products/cloud-management/inseego-connect/>. You can sign up for an Inseego Connect account at [connect.inseego.com](http://connect.inseego.com).

## Inseego Mobile™ app

The mobile app supports basic device monitoring and management. Scan the QR code to install from AppStore or Google Play.



## Restoring factory settings

You can reset your Inseego MiFi to factory settings from the touchscreen, from the admin web UI, Inseego Connect, or using the reset button on the device.

---

**CAUTION:** Restoring your MiFi to factory settings resets the Wi-Fi name and password and admin password. This disconnects all devices connected to your Wi-Fi network.

---

To reset using the reset button:

- Make sure your MiFi is on.
- Remove the battery cover from the back of your MiFi.
- Insert an unfolded paper clip into the **Reset** hole and press until the MiFi screen resets.

# Additional information

## Inseego Mobile app requirements

Smartphone or device on iOS 13 or above, or Android 9.0 or above.

## System requirements

Any device with Wi-Fi capability and an internet browser. The MiFi PRO M4 is compatible with all major operating systems and the latest versions of browsers.

## Support and more

Please reach out to your reseller or service provider.

### More information

To access a user guide or online version of this guide, visit [go.inseego.com/mifipro](https://go.inseego.com/mifipro).

**WARNING:** DO NOT ATTEMPT TO SERVICE THE WIRELESS COMMUNICATION DEVICE YOURSELF. SUCH ACTION MAY VOID THE WARRANTY. THE ROUTER IS FACTORY TUNED. NO CUSTOMER CALIBRATION OR TUNING IS REQUIRED. CONTACT INSEEGO TECHNICAL SUPPORT FOR INFORMATION ABOUT SERVICING YOUR WIRELESS COMMUNICATION DEVICE.



© 2026 Inseego Corp. All Rights Reserved.  
PRT 14965486 R1

