

Mifi[®] X PRO 5G

QUICK START GUIDE

M3000

insee**go**

About your MiFi X PRO 5G



*The 1Gbps Ethernet port is disabled by default to extend battery life. You can enable it on the touchscreen (Menu > Settings), or on the Admin web UI (Settings > Preferences).

Status indicators

| | |
|---|---|
|  | Home |
|  | Network Signal Strength |
|  | Data transferring between mobile network and MiFi |
|  | Unread messages |
|  | MiFi Wi-Fi network |
|  | Connected devices |
|  | USB tethered |
|  | Battery fully charged |
|  | Battery critically low and MiFi will shut down unless charged |
|  | MiFi connected to an AC charger and charging |
|  | MiFi connected via USB and charging |
|  | MiFi in Battery Preservation Mode |
|  | Ethernet port enabled |
|  | Ethernet port disabled |

Setting up your MiFi X PRO 5G

Setting up with the Inseego Mobile app

You can set up and manage your MiFi with the Inseego Mobile app:

1. Scan the QR code to install from AppStore or Google Play.



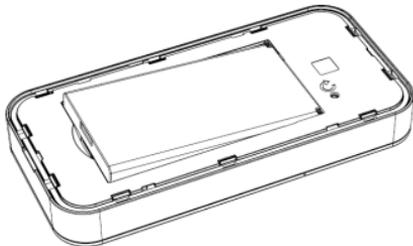
2. Follow the in-app instructions to set up your MiFi.
3. Use the app to configure and customize your MiFi.

Installing a SIM card

1. Insert a fingernail at the edge of the battery cover and lift and remove the battery cover. Set the cover aside.



2. Remove the battery from the battery compartment.



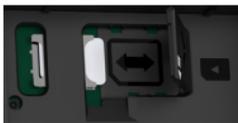
3. Lift the SIM access tab by placing a fingernail underneath the white arrow and lifting the tab up and to the right.



NOTE: The MiFi X PRO 5G supports only Nano SIM cards. To prevent damage to the SIM slot, please select the correct SIM for this device.



4. If necessary, remove the SIM card from the outer card, being careful not to touch the gold-colored contacts.
5. Slide the SIM card into the slot **notch first, with the contact points facing down**.



6. Close the SIM access tab, place the battery in the battery compartment and replace the cover. The SIM card **MUST** remain in the SIM card slot when in use.

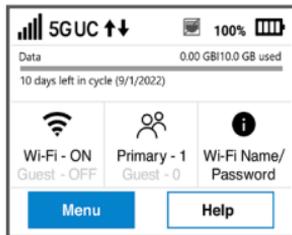
Turning your MiFi on/off

Important: Before you use your MiFi, charge the battery for at least four hours to ensure a full initial charge.

- To turn your MiFi on, press and hold the **Power** button for three seconds.
- To turn it off, press and hold the **Power** button for three seconds until you see the Powering Off screen. Then select **Shutdown** and tap **OK**.
- Press and release the **Power** button to wake up the display.

Finding the Wi-Fi name and password

Tap **Wi-Fi Name/Password** on the **Home** screen.



The information for your primary network will be shown. Swipe left to see the info for your guest network.

Connecting to the internet

On your Wi-Fi capable device, open the list of available Wi-Fi networks. Select the MiFi primary or guest network and enter the password.

Managing Wi-Fi networks and connections

Your MiFi X PRO 5G has two Wi-Fi networks, primary and guest, and lets you connect up to 32 Wi-Fi capable devices. For added security, share your guest network instead of your primary network.

Setting up your guest network

The guest network is off by default. You can turn it on from either the touchscreen or the Admin web UI by assigning it a band in **Wi-Fi Settings > Band Selection**.

Connecting with Ethernet

The Ethernet port is disabled by default to extend battery life. You can enable it from the touchscreen (**Menu > Settings**), or from the Admin web UI (**Settings > Preferences**).

Accessing advanced settings

You can access advanced settings and manage your MiFi from the Admin web UI:

1. Connect your device to the primary network (see Connecting to the internet).
2. Open a web browser on your connected device and enter **http://192.168.1.1**.
3. Sign in with the Admin password. You can view your Admin password on the MiFi touchscreen by tapping **Help > Admin Website**. NOTE: When you first get your MiFi X PRO 5G, this is the same as your primary network's password.

Monitoring data usage

You can track your data usage through your T-Mobile application - available for download from Google Play and the Apple Store.

You can also see estimated current usage details on the Home screen of your MiFi, or by tapping **Menu > Data Usage**.

Managing Battery Preservation Mode

When your MiFi has charged for more than 16 hours straight, it enters Battery Preservation Mode and the battery level is maintained between 70% and 80%. This helps prevent overcharging and preserves the integrity of your battery.

You can disable Battery Preservation Mode on the touchscreen (**Menu > Settings**), or on the Admin web UI (**Settings > Preferences**).

Resetting your MiFi

You can reset your Inseego MiFi to factory settings from the touchscreen or from the Admin web UI.

IMPORTANT: Resetting your MiFi will disconnect devices and reset network names and passwords.

To reset using the reset hole:

1. Make sure your MiFi is on.
2. Remove the battery cover from the back of your MiFi.
3. Insert an unfolded paper clip into the **Reset** hole and press until the MiFi screen shows **MiFi Resetting**.



Additional information

Inseego Mobile app requirements

Smartphone or device on iOS 13 or above, or Android 9.0 or above.

System requirements

Any device with Wi-Fi capability and an internet browser.

Your MiFi X PRO 5G is compatible with all major operating systems.

Approved firmware versions

This device will only operate with firmware versions that have been approved for use by your wireless carrier and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

Information about safeguarding devices

We encourage customers to take appropriate measures to secure their devices and invite them to take advantage of the features available on this device to help secure it from theft and/or other unauthorized access and use. Lost or stolen devices should be immediately reported to your wireless carrier so that proper measures can be taken to protect accounts. For additional information, visit your wireless carrier's Privacy Policy.

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Not all devices, signals, or uses are compatible; check device specs. See [T-Mobile.com](https://www.t-mobile.com), [MetrobyT-Mobile.com](https://www.metrobyt-mobile.com), [Sprint.com](https://www.sprint.com), or [AssuranceWireless.com](https://www.assurancewireless.com) for 5G coverage, access and network management details.

Support and more

Contact your service provider for assistance.

Documentation for your MiFi is available online. Go to inseego.com/download/mifixpro-userguide-tmobile.pdf. Or, from the MiFi Admin web UI, select **Help > Customer Support > User Guide**.